

From: [REDACTED]
To: [REDACTED]
Subject: FW: Automatic response
Date: 30 April 2026 12:52:00
Attachments: [image009.png](#)
[image010.png](#)

Automated email response for your app

From: PSC Land <PSC@environment-agency.gov.uk>
Sent: 30 April 2026 12:51
To: [REDACTED]
Subject: Automatic response



Thank you for your email to the National Permitting Service, Regulated Industry (Waste, Installations and Mobile Plant) Permitting Support Team.

We will allocate your application as quickly as we can and a permitting officer will contact you as soon as they start work on it.

In the meantime if you need to contact us please continue to use email or phone, post is available but response times may be longer. If you require any further information or advice please contact the Regulated Industry team using the details below.

If you are requesting information under the Freedom of Information Act, we will reply to you in a timely manner, usually 20 working days. To help us, kindly supply as much information as you can and include:

1. Location details, i.e. a grid reference and full address, a location map or a [what 3 words reference](#).
2. The distance of your search.
3. The timeframes of the data you require.
4. Any other parameters of your search. Many of our datasets are now available online, please look at www.data.gov.uk

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If you require any pre application advice please follow the link [Get advice before you apply for an environmental permit - GOV.UK \(www.gov.uk\)](#)

Our [Customer Service Commitment](#) has more information on what you can expect from us.

Kind Regards,

Permitting Support Regulated Industry - Permitting

Environment Agency | Quadrant 2, 99 Parkway Ave, Parkway Business Park, Sheffield, S9 4WF

Regulated Industry Team Phone Number : 02030253898 (9am to 4pm)

Regulated Industry Team Email : PSC@environment-agency.gov.uk

Incident response

National duty communications officer (24/7) | 0800 023 2522

National duty communications manager | 0800 028 2411



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